

# SHORT TERM DISABILITY (STD) FAMILY MEDICAL LEAVE ACT (FMLA) LEAVE INSTRUCTIONS

# Registering with Liberty Mutual

You can call 1-800-243-8135 Just follow the prompts for Life/Disability or FMLA to speak with an Intake Specialist to report your claim/leave.

First time users may also REGISTER with Liberty Mutual via www.mylibertyconnection.com

**VALIDATE** using Company Code: UTCUNION



MyLibertyConnection®

Call for assistance, 8:00 AM to 8:00 PM EST 1-800-431-2958

En Espanol

#### Create a MyLiberty Account

The one-time MyLiberty registration process is easy. Once registered, you will be able to use all available features of the secure Liberty Mutual Insurance Web portal and mobile site, based on your employer's configuration.

Please provide your Company Code and click Validate to continue.

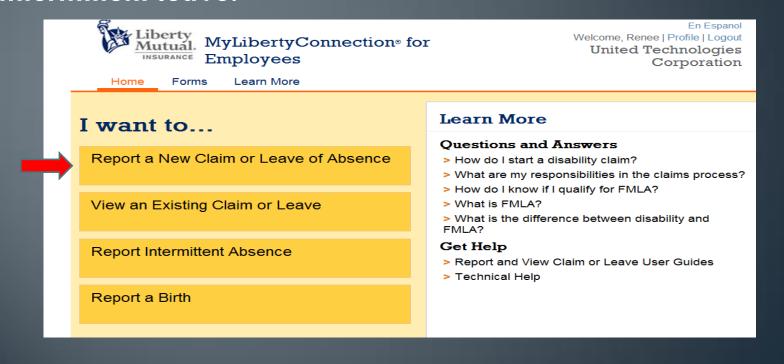
**Company Code** 

UTCUNION



## Navigating the website

 Once registered, log in and click on Report a New Claim or Leave of Absence to file for a new STD claim or for FMLA intermittent leave.



## Reporting a claim or leave of absence

- Click on the start button and fill out the appropriate information about yourself. Only the red asterisk \* fields need to be filled out. All other fields are optional.
- On the page where it asks "Will you be out for 3 consecutive days?"
- Yes is for short term disability claims
- No is for intermittent family leave

1. About You 🗸

2. About Your Absence

3. About Your Contacts

All fields marked with an asterisk are required.

\* Will you be out for at least 3 consecutive days?





## Details of your leave

- Use the drop down arrows to fill out the fields. Questions build with each answer
- Insert your first day you plan on using leave
  - Your first day of leave CANNOT be more that 30 days before or after the date you register or you will get an Invalid Date.
- What best describes the circumstances for your Care for family member, including military absence? What is the reason for your absence? Parent What is the person's relationship to you? Biological Pan What is the date of birth of the person you are caring MM for or bonding with? Invalid Date What is the first day of your leave of absence? 11 What is the last day, or estimated last day, of your MM leave of absence?

# Submitting your claim

- Employer contact not required (not an \* field)
  - If you choose to fill this information out, use your HR representatives contact information.
- Click on SUBMIT and you will receive a claim ID #

\*Print for your records\*

#### Report a New Claim or Leave of Absence

1. About You 🗸	2. About Your Absence	3. About Your	Contacts
All fields marked with an asterisk are required. Employer Contact Information			
Employer Contac			
Employer Conta			
Employer Co	ontact Phone		
Additional Information			
Is there additional information like	on you would e to provide?	-	
Use the Back button below to review the information in this online form.			
васк	CANCEL	Step 3 of 3	SUBMIT

## What's next?

- If you filed online, you will immediately receive a confirmation email (to the email you chose during registration) from Liberty Mutual stating that you had filed a claim.
- Within 3-5 business days you will receive, via email, an acknowledgement letter for your indicated leave and a Certification of Health Care Provider Form.
  - Please allow 7- 10 business days for delivery Via U.S.P.S.

#### **Review your action items:**

- Ensure this form is signed by the patient and/or the employee (if different than the patient)
- Must also be filled out and signed by the treating physician and Fax (or see additional means in the letter) to Liberty Mutual at (866-265-9028) no more than 45 days from the date of your claim.

## What's next?

- Within 5 business days your claim should be completed and you will receive a letter from Liberty Mutual stating such. You will be able to review the status of your claim online.
- For Intermittent leave, call in rules apply. You must notify your supervisor if you are going to be absent, late, or if you are leaving early due to your authorized FMLA.
  - You do NOT have to amend your shift. Overtime is paid for work performed outside of regularly scheduled shift hours.
- For Short Term disability, you will receive payment, in form of a check, from Liberty Mutual, based on your wages called out in the CBA.
  - Federal tax will be withdrawn but not State tax.

## Don't Forget

- If you are out of work continuously for a majority of a month you may be eligible for a Dues Refund. Fill out & sign the Union Dues Waiver form and Fax to 860-292-8506 or drop off at the Union Hall.
- These forms are available for pick up at the union hall or on our website at WWW.LL743.org just click on the Forms tab.
- If you have ANY automatic loan payments that come out of your paycheck, you must make arrangements to continue your monthly payments with your lender since you will not be receiving a check from UTC.

## Coming back to work after STD

- Contact your supervisor to notify him/her with your return to work date
  - If you have any restrictions make sure the company can accommodate them before you return.
- You must report to Medical with your return to work note (RTW) from your doctor with any restrictions, if applicable.
- Contact LL743 Secretary Treasurer Roger Nadeau at 860-292-8577 Ext. 10 to find out if you are eligible for a Dues Refund because you were out of work on medical. Be sure to notify him that you are returning to work. This will prevent the company from deducting a lump sum of union dues for the time period you were out.
- Note: There will be weekly automatic deductions of \$25/week on top of your regular weekly contributions. This is a "catch up" amount from your paycheck for your missed weekly contributions for your insurance premiums while you were out on STD.

### **Contact Information**

- Liberty Mutual Leave Services Information regarding your existing leave of absence - FMLA
  - 1-888-685-1372 Office Hours: Monday -Friday 8AM 8PM
- Liberty Mutual Disability Claims Information regarding your existing disability claim STD
  - 1-800-985-3810 Office Hours: Monday Friday 8AM 5PM
- As always we will be available to assist you with the application of your FMLA and/or Disability claims.
- You can contact your union representative, the union hall or LL743 Educator/FMLA Coordinator Renee MacLean
  - Phone: 860-654-6424 Monday Friday 7AM 3:30PM
  - Email: renee.maclean@utas.utc.com
- If you need further assistance, please contact your HR representative.